

Program : US Federal Agency
Project : Book Program for International Locations
Time Period : 2013
Location : Worldwide
Contract Value : USD 10 mln. annual max



Professional Staff Allocated

Barry Kroon – Managing Director (USA)
Alexis Pugh – Project Specialist (USA)
Susan Dingler – Project Assistant (USA)



Kenya, Russia, Mongolia, Finland, Zimbabwe, Bangladesh, Cuba, Ethiopia, Sudan, Togo, Papua New Guinea, Indonesia, United Arab Emirates, Nepal, Benin, Czech Republic, Liberia, Cyprus, Montenegro, Tanzania, Tajikistan, Uganda, Côte d'Ivoire, Azerbaijan, Japan, Lebanon

Worldwide

Objective : Provision of books, videocassettes, DVDs and other multimedia materials on a variety of public diplomacy topics for the Agency's worldwide mission use.

Materials Catalog: IPA maintains an active price catalog of over 12,000 titles as requested by the Agency mission. Multimedia materials may include books, videocassettes, DVDs, CD-ROMs and more on general public diplomacy topics. The list is continually updated and revised as necessary to maintain current pricing and active titles. IPA processed 215+ orders in the second year of the contract.

Supply Chain & Logistics : IPA provides warehousing, inventory control, and consolidation at our own on-site facility. Materials are cataloged by end destination prior to consolidation for packing. International shipments are prepared according to the receiving of the Agency requirement (i.e., via Diplomatic Pouch Mail (DPM), U.S. Despatch Agency (USDA) or Diplomatic Post Office (DPO – APO / FPO). Priority processing and split shipments are available for urgent orders. In the second year of the contract, IPA has filled over 200 orders for the program.

Multi-Destination Orders: IPA has received and processed single orders which require separate packaging and shipment for multiple locations within one country. For example, IPA processed a single order for the Agency that required 9 different delivery points within the country. The total order was consolidated and shipped simultaneously in order to ensure accuracy and maximize freight savings.



Inventoried Books Prior to Shipment



Packed for DPM / DPO Shipment



Packed for USDA Shipment